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## An Airigh Terms & Conditions

### 1. Contact Details

An Airigh's address is *An Airigh, Galtrigill, Dunvegan, Isle of Skye, IV55 8ZZ*. You can contact us via email [ian@anairigh.co.uk](mailto:ian@anairigh.co.uk) or WhatsApp on +44 (0) 7495 899128. An Airigh's website is [www.anairigh.co.uk](http://www.anairigh.co.uk) and An Airigh's Highland Council STL licence number is HI-30373-F.

### 2. Period of Hire & Occupancy

Weekly lets consist of Saturday to Saturday or as otherwise agreed. No more than two adults (over 18s) are to occupy An Airigh.

An Airigh will be ready for you after 16:00 on the date of arrival. Please contact us if you expect to arrive after 18:00 so that we can arrange for your expected arrival time.

An Airigh must be vacated before 09:45 on your date of departure, thank you.

We cannot allow access to An Airigh outside of these times without prior agreement with An Airigh.

Bookings are non-transferable and An Airigh cannot be sub-let. Children (under 18s) and babies are not allowed to stay in An Airigh.

### 3. Bookings & Payment

Bookings are handled by our secure partner, InnStyle. A 25% deposit per rental week will be required when the booking is confirmed. Secure payment links will be sent, we accept all major credit and debit cards.

The remaining balance will be required eight weeks prior to the let date (unless a late booking or by special arrangement). If the balance is not received, then we will be entitled to re-let An Airigh and the booking will be forfeited. If An Airigh is not re-let, then the deposit will be forfeited and the balance will be due. An Airigh will not be held liable for any inconvenience caused.

We strongly advise taking out comprehensive travel insurance to cover cancellation costs and for any damages caused during your stay at An Airigh. If you choose not to, then you accept responsibility for any loss that you may incur due to your cancellation or damages made.

### 4. Contract

The rental contract is between the paying guest and An Airigh. An Airigh is only let to the agreed guest numbers as confirmed when booking.

No sub-letting is allowed, no parties, no private events and no other visitors are allowed at An Airigh.

### 5. No's

Sorry no pets, no smoking in or around An Airigh, no children (under 18s), no babies, no flames/candles in or around An Airigh.

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## 6. Liability

An Airigh does not accept liability for any death, personal injury, illness, loss or damage of guest's personal property while staying at An Airigh. The use of the property and contents is entirely at the guest's own risk. An Airigh recommends you are covered by travel insurance for your holiday.

## 7. Right of Entry

We reserve the right of entry to An Airigh at any reasonable time for maintenance, repairs or inspection.

## 8. Restriction on Rental

We reserve the right to remove person or persons from An Airigh due to unreasonable behaviour, damage to An Airigh, exceeding the stated occupancy or breach of these Terms & Conditions. In this case refund will be at the discretion of An Airigh.

An Airigh reserves the right to refuse any booking.

## 9. Services

Electricity, Wi-Fi, Sky Stream TV, sheets, duvet, linen, towels are all included in the fee, plus a basket of wood for the stove. Please only use the Wi-Fi for lawful purposes in accordance with all laws, statutes and regulations in the United Kingdom.

### 9.1. Sky Stream TV

Sky Stream TV is provided in An Airigh. *Do not use Sky Stream TV to make additional purchases for products or services, as these are not part of the subscription. If you do, we will have to reclaim all the costs back from the guests.*

### 9.2. EV Charge Point

An Airigh does not have an EV charge point. To charge your vehicle please use the EV charge points at the various locations on Skye including Dunvegan and Portree.

## 10. Breakages & Damage

Please inform us of any breakages or damages so that we can repair or replace before the next guests arrive. We understand there is general everyday wear and tear to the house, however if damage, breakages or cleaning are excessive then additional payment will be required. An Airigh retains the right to seek compensation from guests if damage, breakages or cleaning is deemed excessive.

## 11. Cleaning

An Airigh has been professionally cleaned before your arrival for your comfort. We ask all guests to treat An Airigh as if they are staying with us personally, leaving it in a clean and tidy condition. Please remove all household waste and recycling from An Airigh on departure. If An Airigh is left in a dirty or inappropriate manner, this will result in an additional housekeeping charge.

## **12. Outdoor Equipment**

Bikes and other large outdoor equipment must be stored in the secure bike shed next to the porch. We do not allow BBQs.

## **13. Holiday Insurance**

We strongly advise taking out comprehensive travel insurance to cover possible cancellation costs and any damages during your stay at An Airigh. If you choose not to then you accept responsibility for any loss that you may incur due to your cancellation or damages made.

Where there is any travel disruption or restrictions due to, for example (but not limited to), bad weather conditions, industrial action, natural or man-made disasters, pandemics, infectious diseases and all other circumstances outside our control, An Airigh will not be held responsible for non-arrival at the property and no refunds or rebook will be given.

As well as cancellation and curtailment insurance, guests are recommended to take out holiday insurance to cover loss or damage to personal effects. An Airigh will not be responsible for any loss or damage, suffered by you or your property, during your stay with us, unless it is a result of our negligence. Your holiday insurance should also cover any damages you have caused to An Airigh.

## **14. Cancellation & Refunds**

If you need to cancel a reservation for any reason we must be notified immediately, and cancellation must be confirmed in writing. In the event of a cancellation, we will make every effort to re-let the booking and you will be reimbursed less administration costs. However, we strongly advise that you take out holiday insurance cover to prevent the following potential costs to you.

If we are unable to re-let, cancellation costs will be incurred as follows:

1. More than 8 weeks before booking commences your deposit will be forfeited.
2. Less than 8 weeks you will be liable to pay the full cost of rental (i.e., deposit & balance).

An administration fee of £50 and any bank fees will be charged against any cancellations.

### **14.1. Covid-19**

In the event Isle of Skye is under lockdown and An Airigh is unable to provide you with the accommodation, you will receive a full refund or rebook; otherwise, normal terms and conditions apply as above.

### **14.2. Availability**

Each booking is made in good faith with the belief that An Airigh will be available to the guests on the date stated. If for any reason due to circumstances out-with our control An Airigh is not available for your stay, we will refund your deposit and balance.

In the event of this happening, we are unable to guarantee provision of alternative accommodation. The guests will have no further claim against An Airigh.

## **15. Data Protection**

An Airigh will not disclose any personal details provided, to other parties for any purpose.